



Frequently Asked Questions about the New Assess App

Why are you changing the Assess App?

The legacy application of Q-interactive® Assess is ten years old. The app contains heavily customized code which is maintenance heavy and prohibitive to next generation test development. The new version of Assess contains a modern code base that allows for fluid development, better performance, and a much-improved customer experience.

Is there a transition document to help my organization make the change from the legacy app to the new app?

Review [this document](#) to learn about the transition steps.

Is the Q-interactive website changing?

No, the Q-interactive website (qinteractive.com) is not changing. You can continue to use the existing website and steps to create assessments, view data, and generate reports.

Is there a cost difference with the app?

No, there is no cost difference to use the new Assess app.

Can I use the same login with the new app?

Yes, you will use your current login to access the new Assess app.

Will I still have access to the same library of tests on the new app?

Yes, in most cases you will still have access to all the tests in your current license and some new ones! We will be retiring a few of our older tests. CMS®, WISC®-IV, PPVT™-4, CVLT®-II, and WIAT®-III will not be available on the new Assess app. These tests all have newer versions available and will continue to be available on the new app. *We encourage you to begin using the newest versions of these tests. These older tests will no longer be supported after December 15, 2023.*

Are there any changes to my data?

There will be no changes to the secure storage of data. You can continue to access assessment data safely and securely within the Q-interactive website (qinteractive.com).

Please note that all data on the iPad® created while using the Legacy Q-interactive App will need to be synced with the Q-interactive website BEFORE the old app is deleted. If not, that data on the iPad will be lost and will not be able to be recovered once the app is deleted from the iPad.

How long will I have access to the old app?

The legacy application of Assess will be retired on December 15, 2023. At that time, you will no longer be able to download a test administration from the Q-interactive website to the legacy app. We strongly encourage all users to complete all test administrations, sync any remaining test data and delete the old application prior to December 15, 2023.

The legacy application of Assess will no longer be supported after December 15, 2023.

The legacy application of Assess will no longer be available in the App Store for download after December 15, 2023.

What will happen to my in-progress administrations?

You can complete any in-progress test administrations prior to December 15, 2023. We strongly encourage all practitioners to complete their in-progress test sessions, sync all data and delete the legacy application prior to using the new Assess app. This will eliminate the inadvertent deletion of data or confusion about which app contains your in-progress assessments.

Where can I go to find out more information about the new app?

See more information [here](#).

Are there any new tests that will only be available in the new Assess app?

Yes, in April of 2023, DALs customers and customers with Standard and SLP licenses will have access to BSRA-4® and BBCS-4:R® only on the new Assess app. All future test releases will only be available on the new Assess app. These tests will NOT be available in the legacy Assess app.

How can I access training for the new Q-interactive app?

We will be updating the Q the support tab at Qiactive.com this fall, and you can access many recorded webinars available at PearsonAssessments.com.

You can access the new training video [here](#).

How long can I use the current Assess app?

The Legacy Assess app will no longer be supported after December 15, 2023.

Can I have both the Legacy and new Assess app on the same iPad at the same time?

We don't recommend having both applications on the device at the same time. Doing so may create opportunities for confusion and the potential for examinee data to end up from Q central on the unintended app. Please follow the transition plan and finish evaluations with the Legacy app, sync with Q central, delete the examinee data from the Legacy app and then delete the Legacy app BEFORE you install the new Assess app.

What causes the connection to drop between iPads when multiple users are logged in using the same credentials in the same location?

Each iPad uses a peer-to-peer connection to communicate with each other. They utilize your unique login to pair and connect. If multiple iPad devices are signed in using the same login, there is no way for them to clearly communicate with each other.

Every user MUST use a unique, individual login. This is clearly stated within the licensing agreement signed by each account holder. Sharing logins is a violation of the licensing agreement and not recommended for security and privacy reasons.

Sharing logins causes technical issues that cannot be resolved by the Q-interactive team.

Can I pause a subtest and come back to it after administering another subtest in the new app?

No, the new app and the legacy app have the same workflow for subtest administration. If you chose to manually discontinue a subtest after starting it, you must edit your battery and add a replacement if you want to continue administration later.

Will WPPSI™-IV Picture Memory still require the paper stimulus book for administration in the new app?

Yes, Picture Memory will still require the stimulus book. The user interface for Picture Memory on Q-interactive did not meet equivalency standards for our youngest examinees. For this reason, we had to maintain the paper stim book. We are exploring other user interface options that will allow a paper/digital equivalency for the next revision of WPPSI.

What type of iPad is required for the new app?

The legacy app and the new app have the same technical requirements. You can find a list of the supported iPad devices [on our website](#).

If I don't use all my usages before the legacy app goes away, will they transfer to the new app?

Yes, your usages are independent of the app. You can continue to use them for administration on either application.

Can I edit the grade of a student in the new app?

Yes, if the test administration has not yet started, you can adjust the student's grade within the app.

Will the digital versions of Coding and Symbol Search be included in the new Assess app?

No, however we are exploring including the digital versions of Coding and Symbol Search in future products.

What are the next tests to be released on Q-interactive?

2024 – WAIS®-5, D-KEFS™ Advanced, WIAT®-4 CDN
2025 – WMS®-5